

Forrest Anderson

PLUMBING • AIR CONDITIONING, INC.

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Service Plumber

Full-Time in Phoenix, AZ - Associate - Service

We are currently only accepting applications for experienced Service Plumbers. If you have more than 4 years' experience as a plumbing technician, continue reading and submit your application today!

If you're looking for just another job to buy you some time until you find a place to begin your career, stop reading this right now. We aren't looking for someone who wants *just another job*.

However, if you're ready to build your career in an environment where you can establish yourself as an expert in your field and work with people who share the same goals as you, then Forrest Anderson Plumbing & Air Conditioning, Inc wants to speak with you about an opportunity as a Service Plumber.

Are you the right fit?

The ideal candidate will have the following traits:

- **Love to serve** – we don't say "no" to our clients. In fact, it's our goal to say, "yes" to every customer request. Whether it's to take on a unique job or learn something new. If we don't accommodate our customer's request, then they won't be a customer for long.
- **Pay attention to details** – we work in an industry where people get hurt or property gets damaged if we're not careful. It's absolutely critical you have a detailed eye and can identify and correct anything out of the ordinary. It's not unusual for our plumbers to identify potential issues for our customers and take the time to explain what's going on. We make sure everything is the way it should be when we leave our customers. We are responsible for caring for our customers.
- **Think outside the box** – a certain level of creativity is needed to excel at Forrest Anderson. Our customers come back to us again and again because we are able to present solutions that match their needs. We don't create unnecessary work just to bill our customers. We provide creative solutions just for them. It's who we are.
- **Want to be a part of something great** – You are not a number and we won't treat you like one. There are no unrealistic goals or ridiculous penalties. We're all working together to be a part of a great company that takes care of our employees, their families, and our customers.

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- **Likes to and speak with customers** – you'll never know what a customer needs unless you talk to them. You must be polite, answer any questions a customer has, and be willing to ask the customer questions too.

What will you do?

As a Service Plumber, you'll be responsible for servicing both commercial and residential plumbing requests. And occasionally we may ask you to help with some of our construction projects. However, at Forrest Anderson Plumbing & Air Conditioning you also do so much more:

- **Quote new work** – sometimes a customer needs to have new work completed or they want to upgrade something. You'll be responsible for working with our service manager to accurately quote and present new work to our customers right when they ask.
- **Maintenance service** – we all know the value of proper maintenance. You'll provide maintenance to both our commercial and residential members of our Comfort Club. We're in the process of creating a maintenance agreement for our plumbing customers. You'll also be providing impromptu maintenance as needed.
- **Answer customer questions** – it's part of the job and part of your new career. If you're going to serve our customers, you need to be okay with walking them through their plumbing concerns. Remember you need to take the time answering their questions when they can't see it or don't understand it.
- **Clean up the job site** – part of our commitment to our customers is to be a convenient solution to them. This means cleaning up the job site, maybe even leaving it better than we found it. Forrest Anderson was founded with the promise of "taking out the trash." It was important to serve our customers 50 years ago and it's still important today.

What are the qualifications and required experience?

At this time, we're only looking for an experienced Service Plumber. This means you have 3-4 years at a minimum in the field servicing both residential and commercial. You also need to have the following:

- Your own hand tools for the service work
- Neat, clean, professional appearance

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- Ability to work emergency after hours on a rotating schedule
- A clean driving record, valid driver's license, and you are insurable
- The physical ability to work in tight spaces
- Lift at least 50 pounds without assistance

What do you get?

Besides a place to call home and build your career, we offer the following benefits to all team members.

- Competitive pay structure: including hourly pay as well as incentives
- Health insurance
- Dental insurance
- Vision insurance
- 401k program available
- Paid Time Off and Holidays

Well, are you interested?

If you made it this far, it's likely you're a good fit for us. We'd love to know more about you.

Apply for the Service Plumber position now!

#cm